

Annual Report & Accounts **1st April 2010 to 31st March 2011**



**The Queen's Award for
Voluntary Service 2005**

Providing Outreach & Associated Services in
Reigate & Banstead, Tandridge & Mole Valley
Reg'd Charity No: 1092643



LOTTERY FUNDED

What our Service Users Say...

“I feel ESDAS are an invaluable service and gave me the courage and support to make my life better. I am indebted to their help and support. Thank you very much.” (Service User, 2010)

“I think the work and support ESDAS provides is amazing and my Outreach Worker and the team have helped me so much and have changed my life in so many ways. I am so grateful. I hope other abused victims will be able to use this service to enable them to have a happy, safe and secure environment. I cannot express my thanks enough to the ESDAS team.” (Service User, 2010)

“Everyday I wake up thankful that I am alive and well (as well as can be!). I used to see your number in the Ladies cubicles at work and always wish I had the courage to call. Now that I have and I see your advertisement it makes me smile and I think why didn't I call. Life is better but through stress I have become really ill and financially seriously in debt. Over time I will look back and think it was so worth it but times are tough but at least I am able to sleep well. Outreach are remarkable people and I cannot thank you enough for helping me and my children and my sanity. Xx” (Service User, 2010)

“The service (ESDAS) has been a life line, speaking to people who understand has really helped me. You have given me guidance, clarity and support. It helps to have someone validate what you're thinking and feeling as the situation can make you feel like you are going mad. It has been a huge support and shown me that although I cannot change other people's actions I can decide what I want to do and focus on. The support has been brilliant for me.” (Service User, 2010)

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

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EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

LEGAL AND ADMINISTRATIVE INFORMATION

Charity Name	East Surrey Domestic Abuse Services (A Company Limited by Guarantee) (Formerly known as East Surrey Domestic Violence Forum – name officially changed November 2007)		
Company number	3585674		
Charity number	1092643		
Principal address & Registered Office	Suite 3C Victoria House 10 Brighton Road Redhill Surrey RH1 6QZ		
Telephone	01737 771350 (Outreach Service) 01737 771780 (Services Manager) 01737 769418 (Volunteer & Group Work Co-ordinator)		
Fax	01737 771284		
Email	support@esdas.org.uk		
Website	www.esdas.org.uk		
Directors/ Trustees	Mary Whitfield Janet Hails Sally Smith Peter Wyeth Patricia Snowden Mavis Bloomfield Jane Rowe Diane Martin Karen Nicholls Sue Swain-Fossey Brian Jones	Chairman Chairman Vice Chair Finance Director	Retired June 2010 Appointed June 2010 Appointed May 2010 Resigned April 2010 Resigned Dec' 2010 Resigned Nov' 2010 Resigned Dec' 2010
Senior Management Team	Michelle Alison Anne	Services Manager Outreach Manager Volunteer Coordinator	
Accountants	Braidwood & Company Willow Grange, The Street, BETCHWORTH Surrey RH3 7DJ		
Principal Bankers	Lloyds Banking Group Ltd Horley		

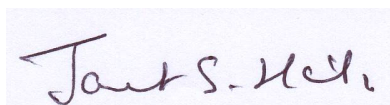
Letter from the Chairman of ESDAS

I am pleased to introduce this Annual Report as your new Chair. Taking over from Mary Whitfield was somewhat daunting after her long years of inspiring leadership but ESDAS continues to strive and innovate.

We have adapted smoothly to two major administrative changes: new offices and a new networked database system. Both have improved efficiency and the conditions of work for the team and enable us to give an even better service to clients.

The year has seen changes in Trustee numbers with two resignations resulting from a move away from the area and two due to increased pressures at work. We will be looking to recruit new Trustees in due course but continue to provide good governance in the meantime. In particular I would like to thank Peter Wyeth our longstanding Finance Director, for his continuing prudent stewardship of our finances through a difficult year.

This Annual Report is a testament to a vibrant and successful organisation with which I am proud to be associated and I am grateful to have such a dedicated team, ably led by our Services Manager.

A handwritten signature in dark ink, reading "Janet S. Hails", is centered on a light blue rectangular background.

Janet Hails
Chairman

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE MANAGEMENT COMMITTEE

For the Period 1st April 2010 to 31st March 2011

Our Aims and objectives

Purposes and Aims

The Company's objectives are the relief of need, hardship and distress of persons who have suffered and are suffering from domestic abuse and any children of such persons in particular by the provision of advocacy, advice, support and information.

We aim to:

- Improve and enhance inter-agency co-operation within the community when working with survivors of domestic abuse
- Publicise the help available, and be responsive to the needs of clients in order to provide them with the best possible service and assistance
- Support, enable and encourage survivors to take full advantage of all services relevant to resolving their problems, whether through working directly with our Outreach Service and associated services, and/or gaining access to other services or professionals who can provide appropriately skilled help.

And strive to achieve this by:

- Providing domestic abuse outreach for adults and children and associated services via paid employees and volunteers; and by co-working with other agencies and organisations.
- Running Multi-Agency Meetings for our members who represent a diverse cross section of the population we serve and by participating in, and informing the Surrey Domestic Abuse Strategy
- Running Multi-Agency Awareness raising events to promote good practice among professionals responding to domestic abuse
- Providing trainers for the Surrey Domestic Abuse Training Framework which provides both multi-agency and in-house training to professionals from all agencies across Surrey
- Advertising widely and providing information, training, advice and assistance to any agency, organisation or individual dealing, or working, with domestic abuse. This is achieved through being active members of the Surrey Domestic Abuse Training Development Group, Surrey Domestic Abuse Communications Group and through the ESDAS Publicity Group.

Ensuring our work delivers our aims

We review our aims, objectives and activities each year. This review looks at what we achieved and the outcomes of our work in the previous 12 months. The review looks at the success of each key activity and the benefits they have brought to those groups of people we are set up to help. The review also helps us ensure our aims, objectives and activities remain focused on our stated purpose. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

How our activities deliver public benefit

Our main activities and those we try to help are described below. All our charitable activities focus on the relief of need, hardship and distress of persons who have suffered and are suffering from domestic abuse and any children of such persons. These activities are undertaken to further our charitable purposes for the public benefit.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE MANAGEMENT COMMITTEE - continued ***For the Period 1st April 2010 to 31st March 2011***

Who used and benefited from our services?

Our objects and funding limit the services we provide to residents of Surrey and more particularly East Surrey. National statistics indicate that more than 1 in 4 women and around 1 in 6 men have experienced domestic abuse since the age of 16, with women at greater risk of repeat victimisation and serious injury (Home Office, 'Homicide, Firearm Offences & Intimate Violence 2008/09', January 2010). We believe equal access to our services is essential and that successful outcomes must be shared by all communities that use our service. We recognised that particular communities were under-represented among our client group such as survivors from the Lesbian, Gay, Bi-Sexual & Trans (LGB&T) population. In 2010/11 our Services Manager co-developed and co-facilitated a new training course for the Surrey Domestic Abuse Training Framework entitled 'Domestic Abuse within the LGB&T Population'. In addition to this one of our Outreach Workers attended specialist training in relation to working with this population, was involved in the development of a Surrey DA and LGB&T awareness leaflet and has written LGB&T specific pages for the ESDAS website. All of our services are provided free to our clients.

We also recognise that we have a duty to minimise the effects of domestic abuse upon our clients and/or their children. It is acknowledged that families fleeing domestic abuse are often further traumatised by having to leave their home, possessions and extended family. We therefore work in partnership with other agencies to ensure that our clients have access to the support necessary to remain safely within their homes, or local area if they wish to. We continued to monitor how frequently we placed families in refuge and found that between 1st April 2010 and 31st March 2011 we placed 17 families compared with 12 in the previous year.

The main areas of charitable activity are the provision of outreach and associated services to anyone experiencing domestic abuse and/or violence living within the Borough of Reigate & Banstead and the Districts of Mole Valley and Tandridge. These activities and the achievements that flow from our work are described below.

Achievements & Performance

We recognise that in 2010/11 ESDAS has faced numerous challenges in relation to a consistently high demand for services, as well as external reviews of domestic abuse service provision and funding within the County. We accept that we are in an uncertain and difficult economic, social and political environment at present; however, we are committed to providing the highest possible standard of services to our clients in order to minimise the impact of domestic abuse upon survivors and their children. We welcome the coalition government's continued work on the 'Ending Violence Against Women & Girls' Agenda and have taken opportunities presented by the Action Plan and associated funding streams launched in 2010. We feel that despite these challenges our team has remained strong and worked well with local partners to ensure our beneficiaries continue to receive a very high standard of service from ESDAS.

Adult Outreach is provided in a number of ways and localities. We attempt to provide a "needs led" service as long as the safety of neither the client nor worker is compromised. This will include face-to-face meetings, and/or contact by telephone, text messaging, email etc. We actively encourage joint working with other agencies and organisations to best meet the diverse needs of our adult client group and their children.

- Between 1st April 2010 and 31st March 2011 we received 1758 adult referrals to our service, this represents a decrease of 3% on the previous year (1811 referrals). Referrals from Surrey Police have decreased slightly due to re-structures within the force and the implementation of the Domestic Abuse, Stalking, Harassment and Honour Based Violence Risk Indicator Tool (DASH); we are working with our partners to overcome these issues.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE MANAGEMENT COMMITTEE - continued *For the Period 1st April 2010 to 31st March 2011*

- We received 293 self referrals compared to 307 in the same period last year.
- We dealt with 12,819 phone calls.
- We undertook 546 face-to-face in depth outreach appointments, joint visits and advocacy appointments with clients.
- We worked with 830 cases which were classified as either at very high or high risk of harm (based on the Risk Indicator Questionnaire pre-October 2010 and then the DASH model).

Children's Outreach is provided through a part-time post and is orientated towards the Every Child Matters agenda of listening to and acting on children's needs. This included one-to-one and group work with children in the community. We also ran a Saturday Club using the premises of a local Children's Centre and a Youth Group using a local Youth Centre. The aims of the services are to build trusting relationships; develop social skills; provide opportunities for children to be listened to and guiding them to express emotions appropriately. Specific achievements during the year were:

- Receiving 47 new referrals to the Children's Service during the year and continuing the work with 43 referrals received in the previous year
- Running 6 Saturday Club sessions which were attended by 91 children aged between 5 and 11 years
- Running two 10-week Youth Groups, which were attended by 25 young people between the ages of 12 and 16
- Holding 59 one-to-one meetings with 25 children and young people
- Advocating children's voices at 23 meetings including Case Conferences, Family Group Conferences, Looked After Children reviews, Special Education Review meetings, CAFCASS, and Professionals Networking meetings etc.
- Providing 12 sessions of Family Work in conjunction with our programme of group work aimed at increasing self-esteem and confidence in both the non-abusive parent and child/ren whilst also working on re-building positive and appropriate relationships between them
- Holding 63 consultations with 44 non-abusive parents and continuing to advise on identified parenting issues
- Since October 2010 we have provided 76 individual consultancy sessions to Social Workers and Family Support Workers based within the East Surrey Social Care Team
- Continuing to promote consistent joint working with relevant agencies particularly CAMHS, Social Care, Education, Surrey Alliance for Children and Families, Jigsaw4U and Safeguarding Boards.

Comment about the Saturday Club;

"I got to come to the club and have fun and our life got happier and good"

Comments about the Youth Group;

'I liked the group discussions because they made me think about my safety'
'this stuff was useful for school and everyday life'
'it made me chilled out from home life'
'hope there is another one!'

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE MANAGEMENT COMMITTEE – continued *For the Period 1st April 2010 to 31st March 2011*

Volunteer Co-ordinator: Since 1st July 2006 we have supported a part-time volunteer co-ordinator post to specifically encourage ex-service users and survivors to volunteer with us. This project has been a great success and has brought added value and enhanced the services provided to our clients. The success of this project led us to secure 5 year funding for the role of the Volunteer Co-ordinator from the BIG Lottery Reaching Communities fund from 1st August 2010. In total this year ESDAS supported a team of 32 volunteers including inducting 7 new volunteers to the service. ESDAS Volunteers (excluding Management Committee Members) gave 2265 hours of their time to the Organisation. In particular our volunteers;

- Supported ESDAS service users at 70 appointments including court hearings, housing appointments and Sanctuary Scheme Assessments
- Befriended 23 service user and their children (36)
- Created and delivered Christmas Hampers to 23 families
- Supported over 120 services users through the ESDAS Group Work Programme, their roles include; co-facilitating the Freedom Programme and Recovery Toolkit, providing emotional and practice support during groups, acting as positive role models for the children and young people who attend our Saturday and Youth Groups
- Provided in-house debt counselling via a trained volunteer to 8 service users. This is very limited due to capacity and is targeted at high need individuals who feel unable to access assistance from other agencies
- Have had a trained volunteer provide legal advice and support to 5 clients
- Undertook a wide range of awareness and fundraising raising activities throughout the year including; the ESDAS Pub Quiz, Garden Party, Caterham Carnival, Reigate Priory Festival, Redhill Carnival, Information Fairs at Downview Prison, manning information stalls in various locations to name a few
- Attended numerous internal and external training courses to further their development such as Surrey 'Domestic Abuse Train the Trainer', 'DA & Legal Remedies', 'Equality & Diversity', 'Communications Skills', 'Indian Head Massage' and Self Defence'
- 3 volunteers left the service to move into paid employment and 1 moved on to University.

Our Trustees and volunteers play an integral part in the continued development and review of the volunteering service. Their views have been instrumental in improving service delivery.

Comments from Service Users about volunteers;

"I am totally satisfied, I felt more happy and I'm not lonely"

"She was an excellent support, I couldn't have asked for more. I felt listened to and not alone"

Comment from one of our Volunteers

"It [volunteering with ESDAS] made me feel valued and needed, something I definitely didn't feel at that point in my life. Made me reflect on everything I had and not to be so complacent about things, increased my appreciation and respect of others".

Group Work Co-ordinator: The Group Work Co-ordinator is responsible for our programme of group work and service user consultation. This role has proved to be extremely effective and compliments the role of volunteer co-ordinator well. Our programme of group work now includes;

Running the Community Freedom Programme based in Redhill. We have facilitated two programmes in 2010/11 which were attended by a total of 20 women.

Comments about the Freedom Programme;

When asked if they would recommend the Freedom Programme to others one attendee said;

"oh yes... I can say that I've recovered with the help from ESDAS, I'm proof"

Another said;

"Definitely because it gave me FREEDOM & NEW STRENGTH"

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REPORT OF THE MANAGEMENT COMMITTEE - continued *For the Period 1st April 2010 to 31st March 2011*

A Fortnightly Drop-in Support Group which was attended by 26 women and supported by current and ex-service users during the year. The group aims to empower survivors to share their experiences of domestic abuse in a safe space, reduce isolation and rebuild support networks.

Running the Parenting Group for parents whose children may be accessing our Children's Services. We recognise that domestic abuse often has a devastating impact on women's ability to parent effectively and that once the abuse has stopped many families are left to deal with difficult emotions and behaviours which need to be managed. Despite the success of the Parenting Group we have been unable to secure funding to continue this work since the ending of our three year Children-in-Need grant in November 2010. We continue to work with parents on a one to one basis in relation to the impact of domestic abuse upon their children and parenting capacity and where appropriate refer them onto community Family Links Parenting Programmes. We do however accept that for many of our services users attending non-domestic abuse specific parenting groups can be challenging due to fear, shame and isolation and therefore continue to seek funds for this work.

Comments about the Parenting Group;

"I feel it has helped me to continue feeling confident as a parent and the tools I have will be with me forever, and I know I will be a happier more in control mum"

"these courses are invaluable and extremely helpful. Just a shame that funding restricts others/more from benefiting. Thank you for helping me and mine"

Running the Self Esteem Groups for parents whose children may be accessing our Children's Services. The Self Esteem Groups ran twice in the year and were aimed at building women's self worth, empowering them to make positive decisions about their lives and offering them resources to implement positive change. The Self Esteem Group was also an important step towards undertaking the 10 week Parenting Group. Funding for the Self Esteem Groups also ceased on 31st October 2010 however we have been successful in securing a small amount of continuation funding and are committed to the groups continuing in 2011/12.

Comments about the Self Esteem Groups;

"The ability to realise I'm special and my feelings do matter"

"[the group] gave me confidence and the feeling of not being alone having gone through domestic violence and low self esteem"

"I have learnt a lot from the course and has made me think about things in a different light. I feel more confident than I did"

Multi-Agency Working: We have a membership of 153 individuals, including service users, and representatives of agencies and organisations.

- We ran one Multi-Agency Membership Meeting to review last year's achievements and develop objectives for 2010/11
- We circulate regular updates to all members such as Surrey Domestic Abuse Training Framework information and Surrey Domestic Abuse Newsletters
- We produced and circulated a quarterly ESDAS Newsletter to all members

Publicity Group: We recognise that in order to ensure that our services are accessible to all members of our local community we must continually look for ways to advertise the work of ESDAS. In response to this we have a dedicated Publicity Group which is led by a small staff team and supported by our volunteers. Each year we devise a Publicity Action which enables us to identify key community events and/or individuals and agencies which require targeted action. During the period of 1st April 2010 - 31st March 2011 we were involved in numerous events including:

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REPORT OF THE MANAGEMENT COMMITTEE - continued *For the Period 1st April 2010 to 31st March 2011*

- Happy Healthy Merstham Week
- Mole Valley Housing Association Neighbours Day
- Stop Elder Abuse Week
- Designing and producing a new poster campaign
- East Surrey Voluntary Sector Fair
- Producing a World Cup 'Show Domestic Abuse the Red Card' campaign.

Service User Involvement: Service users are represented on the Management Committee and attend our annual Away Day. We continue to encourage service user consultation through our Drop-In Support Group, pre and post course evaluation of our group work and children's services, volunteer feedback and service user consultation. A full document on how we monitor and evaluate our services and involve service users in these processes can be obtained within the office.

Service User Satisfaction Survey: This was undertaken in October and November 2010. 37 clients returned their questionnaires:

- **100%** rated our response on both first and subsequent contact as either very good or good
- **100%** rated the service they received from us as either very good or good
- **100%** would recommend our service to somebody else in need.

The full survey is forwarded to the Surrey Domestic Abuse Strategy Group.

Associated Services:

A Counselling Service for high need clients. Clients are offered a minimum of 6 and a maximum of 12 sessions. This is provided through a contracted counsellor and a volunteer.

- This year our counselling service saw 33 clients in 266 sessions.

Comments about the Counselling Service;

"I came to counselling with very low expectations as to how it might help me but I have found it life saving and an integral part of me getting my life back"

"I did not know what to expect but always came away from sessions feeling more positive and a little stronger and able to cope"

Sanctuary Scheme is run in collaboration with Reigate & Banstead Borough Council, Mole Valley District Council, Tandridge District Council, Raven Housing Trust, Mole Valley Housing Association, Surrey Police and Surrey Fire & Rescue Service to provide free security measures to high risk clients. The scheme is fundamental in the prevention of homelessness and managing risk.

- We provided assistance to 40 clients and 69 children
- Security measures included installing a sanctuary room; providing lock change, additional locks to windows and doors, mobile phone top-up, new sim cards, installation of community alarms, and security lighting.

MARAC:

We continue to attend the monthly Multi-Agency Risk Assessment Conferences and are currently working with our partner agencies to achieve national accreditation of the MARAC process in Surrey. Our Services Manager is responsible for attending the monthly MARAC meetings and undertaking actions for ESDAS that will increase the safety and well-being of survivors and/or their children who are believed to be at the highest risk of harm. In the past year we have attended 12 MARAC Meetings and discussed 136 very high risk cases.

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REPORT OF THE MANAGEMENT COMMITTEE - continued *For the Period 1st April 2010 to 31st March 2011*

Legal Advice Drop In:

- A Family Law Solicitor from Grants Solicitors in Croydon has been attending our offices on a weekly basis since February 2009 offering free legal advice to our clients about a range of issues. Many of our clients have successfully obtained injunctions, child contact orders and other legal advice which without this service would have been more difficult to access. Between 1st April 2010 and 31st March 2011 we have offered 184 free appointments to clients and 151 of these sessions were taken up.

Work in Schools & with Vulnerable Young People:

In 2010/11 we continued our work in schools and delivered 'Domestic Abuse & Healthy Relationships' lessons to young people. This year we revised the lesson to include a new activity which asked young people to consider the meaning and consequences of certain statements and phrases. The activity was extremely well received and produced some interesting results. We delivered the lesson to;

- Over 300 Year 10 pupils at Oakwood School in Horley
- 25 young people at the Sidlow Bridge Pupil Referral Unit (which works with young people who have been excluded from mainstream education)
- 12 young people from The Hope Project which supports those aged 11-18 who have complex mental health, social, emotional and behavioural difficulties.

Comments from the Schools Work;

'My friend has an abusive boyfriend and I am going to talk to her now about this'

I found this really useful – especially the warning signs'

Training & Awareness Raising: Our Services Manager is a participant on the Surrey Domestic Abuse Training Development Group which continues to review and develop the Surrey Multi-Agency Training. The Surrey-wide Multi-Agency Domestic Abuse Training Framework is open to all professionals in the county and the 'What is Domestic Abuse?' is a compulsory element of training for all Children's Social Care staff, Surrey Probation officers, Surrey and Borders NHS Foundation Trust staff and Surrey Police. We continue to provide trainers for all of the training. Our Children's Family Worker also co-facilitates a specialist two day course called 'Working with Children Affected by Domestic Abuse' for Children's Social Care staff and Induction Modules on the Children's Workforce Development Programme.

In addition to the above we deliver a variety of training for professionals and community organisations. This will vary from two day multi-agency, tailored agency specific training, to short presentations. We also attend a number of events to raise our profile. We have in particular:

- Continued to co-provide the training to Surrey Police Probationers, Targeted Patrol Teams and Neighbourhood Specialist Officers. This is co-trained with the Surrey Police Public Protection Strategy Unit and Training School
- Delivered 'Surrey DA Training for Trainers', 'What is Domestic Abuse?', 'Domestic Abuse: Multi-Agency Responses' and 'Surrey Domestic Abuse Trainers Update Sessions'
- We worked with partners to expand the Surrey Domestic Abuse Training Framework and developed two new training modules: 'DA within the Lesbian, Gay, Bi-Sexual and Trans Population' and 'Engaging Safely with Perpetrators'
- Maintained our input and co-working with East Surrey Hospital Midwifery staff
- Delivered specific presentations and training to Mole Valley Community Safety Partnership, and Tandridge Community Safety Scrutiny Panel
- We worked with our partners to produce and distribute awareness and publicity packs for every Surrey General Practitioner and Surrey School

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- We also gave awareness raising talks and training to, for example, Homestart Volunteers, Young Parents Groups, Mother's Unions, Student Social Workers, Nurses & Health Visitors, St Bedes School staff, several local Rotary Groups and Social Care Teams
- In total we delivered over 382 hours of training and awareness-raising.

Inter & Multi-Agency Working: We are committed to the principle of joint working, and to this end we participate in a number of meetings locally and across Surrey. We have participated in 221 multi-agency meetings. The needs of our client group are so complex and diverse it is essential that we continue to strive to provide a genuinely holistic and seamless service.

Staff Development: ESDAS has a strong commitment to both the personal and professional development of paid staff and volunteers. We recognise the importance of keeping up to date with issues affecting both our clients and the agencies we work alongside. In 2010/11 the team has undertaken over 365 hours of training in a variety of areas including;

- CAADA Domestic Abuse, Stalking, Harassment and Honour-Based Violence (DASH) Risk Assessment
- Demonstrating Outcomes
- Women's Aid Accredited Domestic Abuse Training
- Parenting Group Leader Update
- Equality & Diversity
- WASP
- Children Affected by Domestic Abuse
- Monitoring & Evaluating Outcomes in Mentoring & Befriending
- No Recourse to Public Funds
- CAADA Independent Domestic Violence Advisor (IDVA) Training
- Impact of Domestic Violence – Unresolved anger
- Safeguarding Adults
- Safeguarding Adolescents
- Safeguarding Children and Young People
- Whole School Approach to Domestic Abuse.

Financial Review

We have a joint Service Level Agreement (SLA) with our 7 main statutory partners and funders. This is in respect of the provision of core adult outreach services in East Surrey and the intention was for this to be ongoing sustainable funding. However due to the financial restraints facing some of the partners and the reconfiguration of others we are aware that the risks to us of maintaining this position continue to be high. Addressing increasing funding risks and needs has been a major priority in 2010/11. As expected we have seen a reduction in funding from Surrey Supporting People and some of our SLA partners. However we have also managed to secure new funding streams from the Home Office and Ministry of Justice and are constantly seeking new opportunities within a changing economic and political landscape.

Our funding from BBC Children-in-Need which funded 10 hours of our Children's Family Worker post, Self Esteem and Parenting Groups and Family Work also came to an end on 31st October 2010 and despite our efforts we have been unable to continue this work. However we did manage to sustain our Children's Family Worker post at 20 hours per week thanks to a new working and funding relationship with South East Area Children's Social Care, which we hope to continue into 2011/12.

We were successful in securing five year funding from the BIG Lottery Reaching Communities Fund to continue our Volunteer Co-ordinator post and Volunteering Project from 1st August 2010. The Volunteering Project has already seen big developments as a result of this partnership and we hope it will continue to thrive in the coming years.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE MANAGEMENT COMMITTEE - continued ***For the Period 1st April 2010 to 31st March 2011***

Despite significant challenges we have managed to maintain a successful and efficient service for our beneficiaries. Sound financial management by the Finance Director, Committee and staff led to a positive outcome for the year to 31st March 2011 with an excess of income over expenditure.

Principal Funding Sources

Our joint SLA partners are Surrey County Council, Surrey Police, the local authorities of Reigate & Banstead, Tandridge and Mole Valley, NHS Surrey and Surrey Supporting People. Provision of children's services is via financing from the South East Area Social Care Team. We are fortunate in receiving a generous grant from a private foundation and other significant contributors.

We are indebted to all those who support our work and not least individuals and local groups who have made donations and/or raised money for direct client support such as emergency food, travel, school uniforms, essential security measures etc.

Investment Policy

The Management Committee has adopted a policy for the management of the Charity's funds which limits the amount placed with any one financial institution and further attempts to limit risk by seeking to place or deposit funds in a way which they feel may be deemed prudent in the prevailing economic climate.

The Charity's income is received by various payments in an uneven pattern over the financial year and careful management of the funds available ensures that whilst sufficient funds are always on hand to meet expected expenditure, further funds may always be withdrawn from deposit to cater for any unforeseen expenditure.

Currently funds are held in an Instant Access account, on Deposit, in Time Deposits and in Fixed Rate Bonds of up to 12 months duration.

During the current financial year the return on funds held by ESDAS was impacted by the very low rates of interest that were available during the year. The charity has no plans to increase its return on funds by increasing the current level of risk or changing its current policies.

Reserves Policy

It is the policy of ESDAS that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between a minimum of three and a maximum of six month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised or clients assisted in finding alternative sources of support. This level of reserves has been maintained throughout the period and is reviewed annually. Additionally funds are held in reserve to cover contractual commitments in respect of staff redundancy and lease commitments.

Plans for Future Periods

ESDAS intends to continue providing all existing services subject to satisfactory funding arrangements. A Business Plan for 2009-2012 is in place with an action plan for meeting the immediate objectives for 2011/12 which are to:

- Consolidate, develop and improve existing service provision, training and inter-agency co-operation
- Undertake specific work and training to understand the additional barriers faced by hard to reach client groups experiencing domestic abuse such as members of the Gypsy & Traveller communities
- Continue to undertake regular service reviews including agency and service user consultation, training/awareness course evaluation, and impact assessments

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- Continue to embed our learning on capturing measuring outcomes within ESDAS' working practice in order to inform delivery of the best possible services for our beneficiaries
- Provide training to key agencies and encourage those who are not fully engaged with us to partake
- Develop links with local GP consortia
- Support the Surrey Domestic Abuse Training Framework
- Continue to raise the profile of ESDAS and of the needs of our client group wherever possible.

In addition this year we have agreed to have a shared organisational target of 'Making Links' with individuals, agencies and community groups with the aim of raising awareness, engaging communities and providing support to those who have not previously accessed our services.

These are arrived at through our annual Away Day attended by committee members, staff and volunteers, Service User Consultation, Staff Supervision and Annual Appraisals and in consultation with our major stakeholders.

Structure, Governance and Management

Governing Document

ESDAS is a charitable company limited by guarantee, incorporated in May 1998 and registered as a charity in 2002. The company was established under a Memorandum of Agreement and is governed under its Articles of Association.

Recruitment and Appointment of the Management Committee

The directors of the company are also charity trustees for the purposes of charity law and under the company's articles are known as members on the Management Committee. Members of the Management Committee are elected to serve for a period of three years after which they must be re-elected at the next AGM. In addition one third of the places on the Management Committee should come up for election at each AGM.

ESDAS has a Recruitment and Code of Conduct Policy and tries to ensure its Committee is representative of the community and clients it serves and has the necessary skills mix to carry out its duties. This includes service user and volunteer participation. All members of the Management Committee give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 6 to the accounts.

Director (Trustee) Induction and Training

ESDAS has a Board Induction Programme based on recommended good practice and supplemented by the distribution of relevant printed material appertaining to Management Committees and our activities. Periodic individual skills analysis and Board self assessment is undertaken and all Committee members are kept informed of training courses which they may wish to access. Self development is actively encouraged and Trustees attend Governance training twice a year.

Risk Management

A Risk Management Policy is in place and the major risks to ESDAS have been identified. Further detail is available in our Business Plan for 2009-12. Health & Safety is an agenda item at every Team Meeting, during individual supervision and at Management Committee meetings. MARACs (Multi Agency Risk Assessment Conferences) are held monthly to inform and co-ordinate work with very high risk clients. Internal risks are minimised through policies, procedures and training for financial controls, health and safety and the successful implementation of ISO 9001. The Management Committee also keep up to date with the progress of National Service Standards for Domestic & Sexual Violence developed by Women's Aid and the Home Office.

Organisational Structure

The Management Committee is comprised of 6 members (the maximum allowed is 10, 4 have resigned throughout the year for personal reasons) who meet quarterly and are responsible for the

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

REPORT OF THE MANAGEMENT COMMITTEE - continued ***For the Period 1st April 2010 to 31st March 2011***

strategic direction and policy of the organisation. The Services Manager attends all Committee Meetings in a non-voting capacity and a scheme of delegation is in place for the post holder to assume day-to-day responsibility for the provision of services and meeting the monitoring and evaluation requirements of stakeholders. There are clearly established lines of accountability, support and supervision for all staff and volunteers. This encourages self improvement, good working practices and team building to ensure a quality service and value for money.

Service users and volunteers are represented at Management Committee meetings and other members of staff attend on a rotational basis.

Related Parties

ESDAS while mindful of meeting its stated objects is influenced by national and local policy. As affiliated members of Women's Aid Federation England we are kept fully informed of national initiatives, policies, good practice and training. Regionally we are active members and contributors to the Surrey Domestic Abuse Strategy and at a local level we participate in a number of multi and inter-agency initiatives, for example, Community Safety Partnerships and Surrey Safeguarding Children & Adults Boards. As an organisation we run Domestic Abuse Multi-Agency Membership meetings – we currently have a membership of 153 who have either joined as individuals or representatives of organisations and agencies.

Responsibilities of the Management Committee

Company law requires the Management Committee to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year. In preparing these financial statements, the management committee has followed best practice and:

- selected suitable accounting policies and applied them consistently
- made judgements and estimates that are reasonable and prudent
- prepared the financial statements on a going concern basis

The Management Committee has been responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of ESDAS thereby enabling them to ensure that financial statements comply with the Companies Act 2006. The Committee has also been responsible for safeguarding the assets of ESDAS and taking reasonable steps for the prevention and detection of fraud and other irregularities.

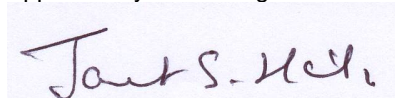
Accountants

Braidwood and Company were re-appointed as the charitable company's independent examiners during the year and have expressed their willingness to continue in that capacity. This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities (2005 revised) and in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small entities.

Risk factors

The committee have assessed the major risks to which the charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks. As a partner of choice for our statutory funders we remain totally committed to meeting the requirements of the funders in an effective and efficient manner with full accountability for the service that we provide and so reduce any risks to our future funding.

Approved by the Management Committee on 10th June 2011 and signed on its behalf by:



Janet Hails (Chairman)

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)
For the Period 1st April 2010 to 31st March 2011

I report on the accounts of the company for the year ended 31st March 2011 set out on pages 18 to 26.

Respective responsibilities of Directors and Reporting Accountants

The Trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 43(2) of the Charities Act 1993 (the 1993 Act) and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Institute of Chartered Accounts in England and Wales.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 43 of the 1993 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 43(7)(b) of the 1993 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

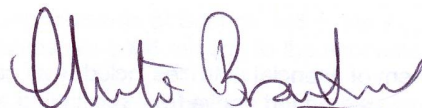
My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the requirements
(a) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
(b) to prepare accounts which accord with the accounting records, comply with the accounting requirements of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities (revised 2005) have not been met: or
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Willow Grange
The Street
Betchworth,
Surrey
RH3 7DJ



Mrs C Braidwood
Braidwood & Company
Registered Auditor &
Chartered Accountants

Date:

11 - 6 - 2011

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

STATEMENT OF FINANCIAL ACTIVITIES FOR THE PERIOD ENDED 31st MARCH 2011

	Notes	Unrestricted funds £	Restricted funds £	Total 2011 £	Total 2010 £
Incoming resources					
Grants and Other Income	3	196,727	87,499	284,226	254,831
Donations	2	20,000	27,155	47,155	67,866
Investment income	1.3	1,720	-	1,720	3,691
Total incoming resources		218,447	114,654	333,101	326,388
Resources expended					
Costs of generating funds		946	-	946	235
Charitable expenditure	4	193,428	95,763	289,191	287,559
Governance Costs	4	18,070	-	18,070	14,881
Total resources expended		212,444	95,763	308,207	302,675
Net incoming resources before transfers		6,003	18,891	24,894	23,713
Transfers between funds		5,163	(5,163)	-	-
Net income for the year/ Net movement in funds		11,166	13,728	24,894	23,713
Fund balances brought forward		199,026	23,922	222,948	199,235
Fund balances carried forward at 31st March 2011		210,192	37,650	247,842	222,948

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities

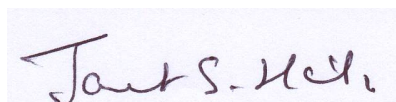
EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

BALANCE SHEET FOR THE PERIOD ENDED 31st MARCH 2011

	Notes	£	2011 £	£	2010 £
Current assets					
Bank balances		258,406		264,619	
Cash on hand		1,334		1,244	
Debtors and prepayments	8	259,740 10,449		265,863 788	
			270,189		266,651
Less Current Liabilities					
Creditors: amounts falling due within one year	9	5,138		14,283	
Grants received in Advance		17,209		29,420	
Net current assets			22,347		43,703
Total assets less current liabilities			247,842		222,948
Net Assets			247,842		222,948
Financed By					
Restricted funds	10		37,650		23,922
Unrestricted Funds	10				
Designated funds					
- Service Provision			17,000		30,000
- Contingency Reserve			188,579		165,529
General Purposes Fund			4,613		3,497
Total Funds			247,842		222,948

The directors consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and have confirmed that no notice has been deposited under Section 476 of the Act. The directors have acknowledged their responsibilities for ensuring that the company keeps accounting records which comply with Section 386 of the Act and for preparing accounts which give a true and fair view of the company and of its profit for the year then ended in accordance with the requirements of Section 396 of the Act and which otherwise comply with the requirements of the Companies Act 2006 relating to the accounts, so far as applicable to the company.

The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to smaller entities and were approved by the management committee on the 10th June 2011 and signed on its behalf at the Annual General Meeting held on 29th June 2011.



Janet Hails (Chairman)



Peter Wyeth (Finance Director)

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

NOTES TO THE FINANCIAL STATEMENTS FOR THE PERIOD ENDED 31st MARCH 2011

1 Accounting policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1 Basis of preparation

The financial statements have been prepared under the historical cost convention and in accordance with the Companies Act 2006 and the Statement of Recommended Practice: Accounting and Reporting by Charities (2005 revised).

1.2 Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds are unrestricted funds earmarked by the Management Committee for particular purposes.

Restricted funds are subject to restrictions on their expenditure imposed by the donor.

1.3 Incoming resources

Income is accounted for as and when received, with the exception of certain income which is recognised in the period specified by the donor.

Where it is clear that a donor has specified a grant to be related to a fixed period for a specified use, these funds will be treated as deferred income and released to the Statement of Financial Activities to match the related expenditure.

Investment income is included when receivable.

1.4 Resources expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

Costs of generating funds comprise the costs associated with attracting voluntary income.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include accounting/audit fees and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource.

1.5 Fixed assets

Fixed assets are written off in the year of purchase.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

NOTES TO THE ACCOUNTS - continued FOR THE PERIOD ENDED 31st MARCH 2011

2 Donations

	Unrestricted funds £	Restricted funds £	Total 2011 £	Total 2010 £
A Private Foundation	20,000		20,000	41,614
CS Charitable Trust	-		-	20,000
2 Private Donations		21,000	21,000	-
Donations		6,155	6,155	6,252
	<u>20,000</u>	<u>27,155</u>	<u>47,155</u>	<u>67,866</u>

3 Grants and other income

	Unrestricted £	Restricted £	Total 2011 £	Total 2010 £
SLA Partnership Funding <i>Surrey County Council; Surrey Police; Reigate & Banstead, Tandridge and Mole Valley Councils; NHS Surrey; Surrey Supporting People</i>	171,695	-	171,695	171,695
SCC - Children's Fund	-	-	-	33,370
South East Area Children's Service	-	15,977	15,977	-
BBC Children in Need	-	9,660	9,660	14,341
Other Statutory Grants	-	8,500	8,500	4,000
Lloyds TSB Foundation for England & Wales	-	10,000	10,000	10,000
Big Lottery Fund Grant	-	18,196	18,196	-
LPSA Reward	15,915	-	15,915	-
Other Non Statutory Grants	-	9,250	9,250	2,500
Gatwick Airport Community Trust	-	2,000	2,000	-
Company of Actuaries	-	1,000	1,000	-
UIA Charitable Foundation	-	500	500	-
St Faith's	-	-	-	5,000
Home Office – GOSE	-	7,500	7,500	7,500
Fundraising	-	4,916	4,916	2,331
Earned Income	3,980	-	3,980	4,000
Gift Aid	5,137	-	5,137	94
	<u>196,727</u>	<u>87,499</u>	<u>284,226</u>	<u>254,831</u>

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

NOTES TO THE ACCOUNTS - continued FOR THE PERIOD ENDED 31st MARCH 2011

4	Total resources expended	Basis of Allocation	Charitable Expenditure £	Governance £	Total 2011 £	Total 2010 £
	Costs directly allocated to activities					
	Salaries & NI	Direct	149,074		149,074	151,823
	Travelling expenses	Staff Time	6,414	685	7,099	7,019
	Recruitment costs	Direct	-		-	-
	Volunteer & MC Training	Direct	2,312		2,312	2,079
	Volunteer expenses	Direct	5,565		5,565	5,119
	Counselling & User Groups	Direct	7,653		7,653	7,853
	Client & Family Support	Direct	15,531		15,531	14,114
	Child Support	Direct	9,734		9,734	8,432
	Training & Supervision	Staff Time	6,110	579	6,689	7,359
	Accounting Fees	Direct	-	1,320	1,320	1,293
	Project Costs	Direct	6,979	2,522	9,501	-
	Relocation Costs	Direct	1,123		1,123	13,737
	Support costs allocated to activities					
	Premises Costs	Floor Space	13,737	2,179	15,916	14,559
	Office based staff	Direct	46,210	9,445	55,655	53,689
	General Running Costs	Staff Time	16,152	1,281	17,433	14,272
	Publicity & Printing	Staff Time	1,184	54	1,238	630
	Office equipment	Direct	1,413	5	1,418	462
	Total Resources expended		<u>289,191</u>	<u>18,070</u>	<u>307,261</u>	<u>302,440</u>

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

NOTES TO THE ACCOUNTS - continued FOR THE PERIOD ENDED 31st MARCH 2011

5 Employees

Number of employees

The average monthly number of employees during the period was:

	2011 Number	2010 Number
Full Time Office based staff	1	1
Part time Office based staff	2	2
Full time Outreach Workers	3	4
Part time Outreach Workers	3	2
	<u>9</u>	<u>9</u>

Employment costs

	2011 £	2010 £
Salaries and wages	187,404	188,014
Social security costs	17,325	17,498
	<u>204,729</u>	<u>205,512</u>

No employee received emoluments of more than £60,000.

ESDAS does not operate any pension scheme for its employees but did administer contributions to a stakeholder pension scheme for 1 (2010 - 1) member of staff. ESDAS makes no contributions to this scheme.

6 Trustee Remuneration and Related Party Transactions

No members of the management committee received any remuneration during the year. Expenses including travel costs amounting to £452 (2010 - £325) were reimbursed to 5 (2010 - 2) members of the management committee.

No trustee or person related to the charity had any personal interest in any contract or other transaction entered into by the charity during the year (2010 – Nil).

7 Taxation

As a charity, East Surrey Domestic Abuse Services is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or s256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects .

No tax charges have arisen in the charity.

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

NOTES TO THE ACCOUNTS - continued FOR THE PERIOD ENDED 31st MARCH 2011

8	Debtors	2011 £	2010 £		
	Prepayments and accrued income	4,372	788		
	Lease Deposit	6,077	-		
		<u>10,449</u>	<u>788</u>		
9	Creditors: amounts falling due within one year	2011 £	2010 £		
	Trade creditors	23	40		
	Accruals	5,115	14,243		
		<u>5,138</u>	<u>14,283</u>		
10	Summary movement of funds during the year				
		General funds £	Designated funds £	Restricted funds £	Total £
	Balances at 31 st March 2010	3,497	195,529	23,922	222,948
	Movement in the year	1,116	10,050	13,728	24,894
		<u>4,613</u>	<u>205,579</u>	<u>37,650</u>	<u>247,842</u>

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

NOTES TO THE ACCOUNTS - continued FOR THE PERIOD ENDED 31st MARCH 2011

11 Movement of Funds (Detailed)

	Balance at 1st April 2010 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31st March 2011 £
Restricted Funds					
Sanctuary Scheme	5,170	8,500	8,576	(662)	4,432
BBC Children in Need	4,986	9,660	13,153	(603)	890
SEACS	-	15,977	14,233	(1,744)	-
Big Lottery Fund Grant	-	18,196	15,005	(1,154)	2,037
St. Faiths Trust	5,000	-	3,497	-	1,503
Lloyds TSB	-	10,000	9,000	(1,000)	-
Home Office – GOSE	-	7,500	7,500	-	-
Non Statutory Grants	2,000	9,250	11,250	-	-
Company of Actuaries	-	1,000	1,000	-	-
Gatwick Airport CT	-	2,000	2,000	-	-
UIA	-	500	-	-	500
Specific Use (Private)	-	21,000	-	-	21,000
Specific Use	6,766	11,071	10,549	-	7,288
<i>Total Restricted Funds</i>	<u>23,922</u>	<u>114,654</u>	<u>95,763</u>	<u>(5,163)</u>	<u>37,650</u>
Unrestricted Funds					
<i>Designated</i>					
Service Provision	30,000			(13,000)	17,000
Contingency Reserve	165,529			23,050	188,579
<i>Other</i>					
General Purposes Fund	3,497	218,447	212,444	(4,887)	4,613
<i>Total Unrestricted Funds</i>	<u>199,026</u>	<u>218,447</u>	<u>212,444</u>	<u>5,163</u>	<u>210,192</u>
Total Funds	<u>222,948</u>	<u>333,101</u>	<u>308,207</u>	<u>-</u>	<u>247,842</u>

12 Operating Lease Commitments

At 31st March 2011 the company had annual commitments under a non-cancellable operating lease as follows

Due within 1 year	£ 16,293
Due within 2 - 5 years	£ 16,500

EAST SURREY DOMESTIC ABUSE SERVICES (ESDAS)

NOTES TO THE ACCOUNTS - continued FOR THE PERIOD ENDED 31st MARCH 2011

13 Movement of Funds (Continued)

Purposes of Restricted Funds

The South East Area Children's Service provided a grant to fund the provision of a Children's service for our operating area.

Lloyds TSB Foundation provided a Grant towards funding a Volunteer Co-ordinator post particularly to encourage and support ex service users to volunteer.

The BBC Children in Need Grant provided funding to develop family work such as Self Esteem and Parenting Groups in support of our Children's Services

The Funds from St. Faiths are to provide additional activities and support for children as were the Grants from Gatwick Airport Community Trust and the Company of Actuaries.

The Home Office – Government Office of the South East provided a Grant to assist towards the cost of developing an Independent Domestic Violence Advocate post linked to the Specialist Domestic Violence Courts being launched in Surrey in July 2010.

The Supporting People Grant from Surrey County Council was for the provision of Outreach services re housing related support for adults.

Additional funding was provided by the Borough and Districts to enable ESDAS to administer a Sanctuary Scheme to assist victims who elect to stay in their own home.

A grant from the UIA Charitable Foundation was received towards the cost in running our Freedom Programme in the community.

Non statutory grants were provided by three of our working partners to assist in our publicity for domestic abuse and to support our Training and IT programme.

Donations made by members of the public and organisations which are not Restricted are held for specific use in assisting clients and their families and as such are not treated as general funds of the Services.

Purposes of Designated Funds

Service Provision – specific funds put aside to ensure that the Services can meet its Budgeted expenditure in the new financial year.

Contingency Reserve - based on the ratio of reserves to expenditure. This is expressed as the number of months for which reserves could finance expenditure in the event that all income ceased and will include an allowance for the costs of staff redundancy and the charity's contractual commitment in respect of its lease. This is necessary due to the financial uncertainty caused by having to re-apply annually for the majority of our grant funding, and the decisions of that process only being known shortly before the beginning of the new financial year. The Service will endeavour to maintain reserves at a level equivalent to between 3 and 6 months running costs. This is essential not only for employees but for our vulnerable client group, whose lives and welfare could be endangered by the sudden curtailment of support.